CASE STUDY

Citizens Co-op. Bank Ltd

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The Citizens Co-op. Bank Ltd., Established in the year Mention the Year, started its banking activity under the leadership of Shri Name of the Pioneer/Chairman

Expansion accelerated, and branch after branch was added to the family of branches of the Bank, creating a group of 7 branches in Name of the Regions.

Key Benefits:

- Centralized Browser-based Banking Solution (N-Tier Architecture).

- Enables Thin Client Support resulting in increased hardware efficiency & low recurring costs.

- Unparalleled Rich GUIs, Quick Throughput & Faster Response on Low Bandwidth (128 Kbps per branch).

- Consolidated ALM, AML, OSS , MIS & Regulatory Reports.

- Seamless Legacy Data Migration to new Core Banking System.

- Bank's expectation of a complete central 360-degree view of customer data realized.

- Cost-Effective yet Best-of-the-Breed solution.

Technology:

- JAVA/J2EE

- Oracle® 10g R2 – Standard Edition One

- Disaster Recovery Enabled with Log Shipping

- RHEL (Virtualization)

Challenging Requirements

To keep up the pace with modern private and nationalized banks The Citizens Co-Operative Bank Ltd. needed a state-of-the-art solution which not only simplifies their daily operations but also enables complete MIS data availability & can work seamlessly with delivery channels like SMS Banking , ATMs, IVRS , Kiosks & Net Banking.

Legacy system comprised of Novell-architecture built in Foxpro and Clipper, the major challenge was to convert the De-normalized data into the current system and make the application more scalable.

The legacy system's inability to produce MIS reports resulted in manual aggregation of branch's data on Daily/Monthly/Quarterly/Yearly basis ,resulting in non-availability of right information at the right time.

The client's existing legacy system did not allow for easy or efficient data access. The client wanted a more accessible and comprehensive view of its customer information - a 360-degree view which would enable it to create and capitalize on increased cross selling opportunities & would help to enforce norms such as KYC with ease.

Key Requirements

- Browser-based Centralized Core Banking System

- Enhanced Additional Delivery Channel support

- Platform Independent System

- Thin Client Support

- Complete Data Migration from Legacy System

- Secured IT Infrastructure

- DR/BCP Enablement

- Faster Response & Throughput on 128Kbps Bandwidth

Thank You

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